

Complaint Data for Portfolio Management Services

Data for the month ending: 31st January, 2025

| Sr. no. | Received from | Pending (at the end of last month) | Received | Resolved* | Total pending# | Pending complaints >3 months | Average resolution time^ (in days) |
|---------|-------------------------|------------------------------------|------------|------------|----------------|------------------------------|------------------------------------|
| 1. | Directly from investors | Nil | Nil | Nil | Nil | Nil | Nil |
| 2. | SEBI (SCORES) | Nil | Nil | Nil | Nil | Nil | Nil |
| 3. | Other sources | Nil | Nil | Nil | Nil | Nil | Nil |
| | Grand total | Nil | Nil | Nil | Nil | Nil | Nil |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

| Sr. no. | Month | Carried from previous month | Received | Resolved* | Pending# |
|---------|--------------------|-----------------------------|------------|------------|------------|
| 1. | November 2024 | Nil | Nil | Nil | Nil |
| 2. | December 2024 | Nil | Nil | Nil | Nil |
| 3. | January 2025 | Nil | Nil | Nil | Nil |
| | Grand Total | Nil | Nil | Nil | Nil |

* Inclusive of complaints of previous months resolved in the current month

Inclusive of complaints pending as on last day of the month

Trend of annual disposal of complaints

| Sr. no. | Year | Carried forward from previous year | Received | Resolved** | Pending## |
|---------|--------------------|------------------------------------|------------|------------|------------|
| 1. | 2023-24 | Nil | Nil | Nil | Nil |
| 2. | 2024-25 | Nil | Nil | Nil | Nil |
| | Grand Total | Nil | Nil | Nil | Nil |

** Inclusive of complaints of previous years resolved in the current year

Inclusive of complaints pending as on the last day of the year