

## Complaint Data for Portfolio Management Services

Data for the month ending: 28<sup>th</sup> February, 2025

Sr. no.	Received from	Pending (at the end of last month)	Received	Resolved*	Total pending#	Pending complaints >3 months	Average resolution time^ (in days)
1.	Directly from investors	Nil	Nil	Nil	Nil	Nil	Nil
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3.	Other sources	Nil	Nil	Nil	Nil	Nil	Nil
	<b>Grand total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints

Sr. no.	Month	Carried from previous month	Received	Resolved*	Pending#
1.	December 2024	Nil	Nil	Nil	Nil
2.	January 2025	Nil	Nil	Nil	Nil
3.	February 2025	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

\* Inclusive of complaints of previous months resolved in the current month

# Inclusive of complaints pending as on last day of the month

### Trend of annual disposal of complaints

Sr. no.	Year	Carried forward from previous year	Received	Resolved**	Pending##
1.	2023-24	Nil	Nil	Nil	Nil
2.	2024-25	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

\*\* Inclusive of complaints of previous years resolved in the current year

## Inclusive of complaints pending as on the last day of the year